

Syscon's Elite system is far and away the best Offender Management System available today. However, we recognize that you are not just buying a product. More importantly, you are partnering with the company behind the product. We welcome you to join

jurisdictions as represented by our client list: eight States—New Jersey and Nevada, for example—many large Counties—Los Angeles, Las Vegas, Denver, Buffalo, Charlotte, Baltimore, etc.—and huge international implementations in Canada, Australia, and England. Jails, prisons,

SYSCON ELITE

Managing hundreds of thousands of offenders every day, without fail

our exclusive roster of satisfied clients.

Syscon Justice Systems has been creating solutions exclusively for the corrections industry since 1980. No other company can claim twenty-five years of dedication to the proposition that offender case management can always be improved. No other company can claim such a depth of practical experience across such a broad range of correctional

probation and parole—we cover the bases.

The secret to our success? Having the best product on the market certainly helps. But Syscon's key advantage lies in its people. Many of our senior Subject Matter Experts and product designers have extensive corrections experience themselves. They know how detention facilities and probation offices actually work.

Contact us.



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MISSION STATEMENT

Utilize our unmatched industry expertise and focus to create value for all stakeholders while obtaining client endorsement.

- » Anticipate client needs and exceed expectations
- » Deliver the highest quality products and service
- » Lead industry practices and help set standards

Team Syscon

SEP 2011



ELITE Prisons



ELITE Jails



ELITE Community



ELITE Medical



ELITE Financials



QUEST Assessments

Know who. And how.™





QUEST Assessments

For Offender Risk...the answer is in the pattern, not the score

Quest

- Assessments
 - New
 - My Saved
 - My Submitted
 - Advanced Search
- Administration
 - Users

Assessment Questionnaire

Navigate through assessment or go back to search results.

- Identification
- Offender Needs
- Offender Risk
- Mental Health Problems
- Other Issues

1. Offender Id: 3141

2. Offender Name: Victor Tassel

3. Date of Birth: 08/04/1987

4. Gender: Male

5. Type of admission: Temporary Probation or Parole Placement

6. Admission date for current incarceration: 07/16/2003

7. Institutional Security Level at time of release: Medium

8. Governing index offense #1 (write description): Assault/ Battery -intentional, weapon present

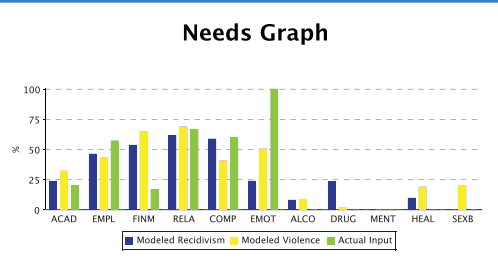
9. Governing index offense #2 (write description): Escape -weapon present

10. Mandatory Release Date: 06/01/2007

11. Actual or Expected release date for current incarceration: 06/01/2007

12. Assessment Notes: (1000 characters max)
Quarterly Program Review, early release consideration.

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Syscon's QUEST Risk Management application takes advantage of the common sense notion that an offender's risk depends on the type of risk factors they present, not just a score. Using advanced modeling techniques based on known outcomes of offenders with similar patterns, QUEST examines an inmate's risk factor pattern to create a simulation of the risk posed to the community and thus overcomes the limitations of traditional summed-scored risk assessment approaches.

Because QUEST constructs a model of how an inmate's risk factor pattern interacts and links it directly to empirical outcomes, you can play out "What-If?" scenarios, testing which criminogenic need is likely to be linked to future recidivism reduction and how to reduce that risk. This isn't possible with older score-based assessment tools — only the QUEST model allows you to do this.

Overview

The World Leader in Offender Management Applications

The future is about doing even more with fewer resources. The future is about getting the job done despite the constraints the economy may throw at you. In the future, **your Offender Management Systems need to work as hard and as efficiently as you do.** They need to **perform many of their functions automatically**, in the background, following the specific process flows that you have set for it. It needs to have the intelligence to deliver the information you need when you need it.

IT NEEDS TO BE SYSCON'S ELITE OMS — THE ANSWER FOR TOMORROW, READY TODAY. Syscon's Elite OMS has been thoroughly re-designed to better meet the exacting and complex management needs of today's correctional agencies. Including **intelligent workflow, triggered messaging,**

enhanced navigation, and dynamic reporting, we made you and your staff the very center of our design concepts. The complete OMS application suite — covering inmate management, inmate trust accounting and commissary, electronic health records, community supervision, and state-of-the-art assessment and classification software — is **fully integrated on an enterprise-wide data model.** Such close matching of mission-critical applications allows for a single point of

entry for every task across the agency, full access to all offender data (subject to agency-defined security rules), and the ability to produce management reports across the entire spectrum of corrections' operations.

LOW RISK & CERTAINTY OF SUCCESS: OUR SYSTEMS HAVE ALWAYS BEEN THE BEST CHOICE. NOW THEY ARE EVEN BETTER!



ELITE Community

Intake // The Elite Intake module performs client intake/registration and discharge (“opening and closing contacts”), and keeps a fully searchable central contact history file of all client records on the system, active or inactive.

Orders & Conditions // In Syscon Elite, all the legal information on court orders is grouped together as a ‘legal case’. A legal case can include everything that happens as a case passes through the legal system—arrests, court appearances, convictions, pre-sentence reports and/or sentencing conditions for community clients. The Track Community Service Progress screen is used to track the client’s progress on any community service hours he/she must serve as part of a sentencing condition.

Programs & Services // The Elite Programs & Services module refers clients to specific programs and services developed to meet the community service or treatment needs. Elite Programs & Services handles client scheduling for assigned programs, and tracks client attendance and performance against user-defined objectives and measurement criteria.

Workload Management // The Elite Workload Management module assigns or re-assigns clients and their associated work to staff members at community offices. Once a client record is active as a community contact and sentences or requests have been administered, client work can be assigned to any staff member at any location.

Case Management // Elite allows community corrections supervisors to effectively monitor each client. Elite’s extensive suite of case management tools includes assessments, case planning, case notes/contact log, scheduling and substance abuse monitoring.

Case Planning // The primary purpose of a case plan in Elite is to outline rehabilitation goals for each client and the steps that need to be taken in order to achieve each goal. In some cases, a goal is set for a client in order to demonstrate that he/she is meeting the conditions of the sentence.

Integrated Word Processing // Elite’s Integrated Word Processing seamlessly integrates

Implementation was seamless . . . we organized the results into what has been determined in our county to be a premiere system . . . Communication with the staff at Syscon is excellent. Our relationship these 5 years with the company has never faltered.

> Baltimore County

Microsoft Word with the Elite database to produce client-specific documents commonly used by supervisory agencies. Reports are vital to the efficient management and functioning of supervising agencies. The Elite system includes a number of standard operational and management reports.

Image Capture // The Elite Imaging module is fully integrated into Elite and requires no imaging subsystem. Multiple images of clients (face, profile, physical marks) can be recorded using a standard video or digital camera and color monitor.

Community Financials // Syscon EliteCommunity Financials is a GAAP-compliant comprehensive financial management tool

that manages and tracks all offender/client obligations.

Workflow // The Elite Workflow Engine is an automated driver of workflow processes. The messaging module allows for the generation of messages and work items via a series of custom database triggers and timer events. Each Elite user will have the ability at any time to pull up a screen which displays all their messages or work items. Messages in Elite Workflow are directed to pre-defined officers assigned to that case. All generated messages will be stored directly in the client’s record.



ELITE Prisons



ELITE Jails

Booking // Controls the intake or re-entry of an inmate into the system. The booking module maintains a central criminal history of all inmates, including detailed demographics.

Housing // Assigns inmates to housing based on agency-defined criteria.

Schedules & Movements // Maintains detailed records of all internal and external scheduled and unscheduled movements.

Imaging // Record single or multiple images of offenders (face, profile, physical marks) using a standard video or digital camera. The captured image is automatically stored with all other offender data in one record, making all information accessible at one source.

Programs & Services // Refers offenders to specific internal or external programs, handling offender scheduling for assigned programs, and tracking attendance and performance against user-defined objectives and measurement criteria.

Court Cases // The Legal Cases module records the legal orders authorizing inmate custody, and maintains the custody status of each inmate.

Property Management // Tracks all items of inmate property held by the prison and facility property issued to the inmate. Full history of transactions is maintained.

Biometrics // Syscon is an authorized vendor of industry standard single fingerprint verification (SFV) technology. Combined with image capture, interfaces with AFIS, and the potential for iris scanning, Elite’s SFV completes a powerful suite of biometric identifiers.

Business Intelligence // Management reports developed from the unique Syscon data warehouse.

Gangs & STG // Versatile gang management and monitoring module including effective Keep Separate functions.

Classification & Case Management // Questionnaire-based classification and assessment tool, plus imprisonment status, case note recording, substance abuse testing, disciplinary or other segregation status, primary officer assignment and case plan program recommendations.

The improvements to information and data flows will undoubtedly increase safety, security and efficiency.

> Rob Kellett
Governor (Warden) HMPS Leeds

Incidents and Disciplinary // Records internal discipline management, including evidence collection, investigation, and disposition.

Visits // Schedules and manages inmate visitation. An authorized visitor list is mandatory.

Integrated Word Processing // Brings all the power of MS Word directly into the hands of your officers, automatically merging stored data with templated forms and letters.

Release // The Elite OMS systems include a detailed check list of tools to manage inmate release on the assigned or scheduled date.

Automated Counts // Counts functionality includes the ability

to capture the jail or prison count at defined periods during the day; submit counts from living units as well as internal locations within the jail.

Transportation // Facilitates the transportation of inmates between jails or facilities for events such as court appearances and medical treatments, helping simplify the scheduling of inmate movements.

Offender Issues // Allows institutions to manage grievances at the inmate-specific level, to track staff members involved with filed grievances, create grievance records and all subsequent grievance transaction records.

... And more: including Workflow, Correspondence Management, Security.



ELITE Financials

Trust Accounting // Powerful GAAP-compliant accounting software developed exclusively for correctional use. Agencies have a wide degree of flexibility in the set up and administration of their trust accounting systems, including complex obligation calculation logic. Multiple sub-accounts can be created (spending, savings, gate accounts, etc) to reflect different ways of managing funds. The Trust Accounting engine is the backbone of the Elite Commissary and Elite Inmate Payroll modules.

Commissary // The Commissary module can manage both centralized operations and stand-alone canteens. The system performs checks for restrictions and processes inmate purchases in real time. The Commissary module provides institutions with a canteen operating system that is fully integrated with the Trust Accounting module. The agency can process inmate purchases in real-time via direct debits to individual inmate's trust account (or process credit refunds). Commissary management personnel can access relevant inmate data, such as indigent status, availability

of funds to cover purchases, sanctions that deny commissary access, purchasing limits for certain items, diet restrictions, prohibited tobacco sales, etc.

Inventory Control // The Syscon Elite Commissary module administers inventory control, allowing for the production of accurate financial statements on demand. The module also controls inventory, through a perpetual inventory system that continually tracks the precise number of units of each product. Inventory is valued at average cost.

Inmate Payroll // The Payroll module calculates wages for inmate work programs, automatically credits the relevant trust accounts, and makes tax deductions as required. The module allows for pay

differentials among inmate workers. The formula for calculating wages is modifiable to account for different methods of wage calculation. Modifications include: daily or hourly wages, wage amount per unit, frequency of payroll calculation, standard number of hours in a payroll period, pay ranges and special compensation levels (regular, overtime, sick, etc.).

Security // The system establishes a clear audit trail of both dollars and goods through printed documentation of every transaction with on-demand preparation of financial statements.

Community Financials // The Syscon Elite Community Financials module is a fully comprehensive, GAAP-compliant double-entry accounting

system. This module tracks all non-incarcerated offender financial obligations (and those inmates with external obligations) and is entirely flexible in its handling of cash receipts and cash disbursement. The Community Financials functionality includes the recording and tracking of all court-ordered payments, fines, cost-of-supervision invoices, etc. levied against a client in the probation system.

Reports // The Syscon Elite Financials system comes complete with a full range of standard accounting and auditing reports. Customized forms and reports are a snap.

The Syscon Elite Financials modules integrate seamlessly with the Elite Prisons, Elite Jails, Elite Community, and Elite Medical applications to create a genuine Throughcare case management from intake to release.



ELITE Medical

Initial Health Screening // Allows users to complete online intake questionnaires and record vitals for newly admitted offenders. The system allows full flexibility for entering health history, mental health and physical evaluations, oral screening and STD testing. The visual observations, questions and answers are fully definable by the administrator, and medical alerts can be triggered automatically.

Health Summary // The Syscon Elite Health Summary screen gives the user an at-a-glance view of current health issues including problems and diagnoses, allergies, medications, orders and chronic care information. Detail buttons allow the user to dig down into the data, and to set up a further medical encounter.

Appointment & Sick Call Scheduling // Appointments can be automatically scheduled for all patient encounters and follow up calls. Users are alerted to scheduling conflicts (court hearings) when they schedule an appointment and have the ability to bump appointments based on priority.

Medication Administration Record (MAR) // The electronic MAR allows the user to record and view medications

administered to each offender at the point of administration using a mobile device. The MAR information is stored as part of the offender's medical record and is accessible by all medical personnel as needed.

Physician Ordering // Medications are safely and correctly ordered and sent directly to the pharmacy and to the MAR. Cost-effective medication options based upon your formulary are displayed to the provider based on drug classification. Lab testing also allows for a selection of the most cost-effective test or panel to assist the provider in achieving goals.

Medical Encounters // A complete record of all medical appointments created, attended, cancelled or no-shows is maintained. A complete history of each encounter is stored including SOAPE notes, vitals, dia-

The Elite Medical modules integrate seamlessly with the Elite Prisons, Elite Jails, Elite Community, and Elite Financials applications to create a genuine Throughcare case management from intake to release.

grams, and follow up with the permanent date/time stamp of the author. HIPAA-compliant data sets facilitate the standard recording of information.

Referrals // A thorough approval process allows the user to request either an outside referral or a non-formulary medication. This allows all relevant information to be at the user's fingertips and gives easy access to all communications concerning the request.

Dental Encounters & Charting // The Dental Encounters module provides a detailed overview of each offender's dental health status. Fully-integrated dental charting is also included as well as periodontal examinations.

Tests and Immunization // A complete record of all tests ordered including results, and a record of all immunizations administered is maintained for

each offender. Immunizations requiring boosters are automatically predicted and scheduled.

Drug Interaction // Elite puts patient safety first by integrating with Medi-Span for drug allergies and drug contraindications. Contraindications need to be checked at the time of the med order and not hours or days later. Getting contraindication alerts at the time of the medication order is the safest way to order medications.

Workflow Triggers & Messages // Send, receive and automatically trigger workflow tasks and memos. Automatically inform a physician that a lab result is ready, or alert medical staff that a returning inmate has a history of mental health issues.